

Robert W. Layton

From: RDN Associates [layton@rdnassociates.com]
Sent: Wednesday, December 17, 2008 5:52 PM
To: RDN Website Owners
Subject: Important: PayPal is eliminating some automatic emails

[In case you haven't already received this notice from PayPal.....](#)

Bob



Hello Robert Layton,

Tired of email clutter? So are we. To make your life easier, we're eliminating some of the automatic emails we send after transactions. These changes will take effect on February 11, 2009. Though you will no longer receive certain emails, all transaction details will still show up in your PayPal account for your record keeping.

What you need to do:

- If you don't use PayPal emails to trigger any automated processes, **do nothing**.
- If you've been using any of the emails listed below to trigger actions such as updating accounting and inventory or sending customer communications, you will be able to access this information on the "History" page in your PayPal account. If you want to automate your processing, you may implement Instant Payment Notification (IPN). IPN provides a free, reliable solution for automatically notifying businesses of transaction status. For more details send your developer to www.paypal.com/ipninfo

The emails we're discontinuing are:

- The email you receive when you cancel an order (Merchant cancel email: ID# PP594)
- The email your customer receives when you cancel an order (Buyer void email: ID# PP592)
- The email you receive when funds move out of your customer's PayPal account (Merchant capture email: ID# PP593)
- The email your customer receives when funds move out of their PayPal account (Buyer capture email: ID# PP591)
- The email you receive after you initiate a refund to a customer (Merchant refund email: ID# PP286)

To see examples of these emails, visit www.paypal.com/discontinuedemails.

Thanks,
PayPal

©2008 PayPal Inc. All rights reserved. PayPal is located at 2211 N. First St., San Jose, CA 95131.